

REFER A FRIEND PROGRAM

Terms and Conditions

1. Eligibility:

Under the MY30MINUTES Friends and Family Referral Program, clients who refer a friend or family member to any MY30MINUTES branch in the United Arab Emirates are entitled to the following benefits:

For Trial Referrals (1+1):

- Free Trial: If the referred person attends a free trial session, the referrer will receive 1 free session.
- Paid Trial: If the referred person books a paid trial, the referrer will receive 2 free sessions.
- The referrer will also receive a 10% discount coupon applicable on Silver and Gold packages, valid for 3 months.

For Package Sign-up (3+2):

- If the referred person purchases a package or membership, the referrer will receive 3 free sessions instantly.
- If the referrer renews their package before using the 3 free sessions, they will receive an additional 2 free sessions along with the new package. This benefit can be used on top of any ongoing promotion, except early bird memberships.
- The referrer will also receive a 15% discount coupon applicable on Silver and Gold packages, valid for 6 months.

2. Agreement to Terms:

By participating in this program, the referrer agrees to these terms and conditions.

3. Qualification:

To qualify, the referred customer must be new to MY30MINUTES and should not have previously attended any sessions.

The program is applicable only for new clients. Referrals made in retrospect will not be rewarded. Referrals should be shared with personal connections such as friends or family members.

4. Referrer Requirements:

The customer making a successful referral must be an existing MY30MINUTES client, meaning they must have purchased at least one package or membership previously from MY30MINUTES UAE.

5. Complimentary Sessions Validity:

Each complimentary session received through referrals has a validity of 3 days per session.

Examples:

- 2 sessions = 6 days validity
- 5 sessions = 15 days validity

Referral free sessions will automatically activate once the referrer's current package or membership expires.

No waiting period or extensions will be allowed.

Extensions:

Extensions will only be considered in case of sickness or medical reasons with valid proof. No other reasons will be accepted for extending referral sessions.

6. Referral Limit:

There is no limit on the maximum number of successful referrals. However, MY30MINUTES reserves the right to accept or reject any referrals deemed inappropriate or outside the program's intended purpose.

7. Program Duration:

The program is valid until further notice and is applicable only within the United Arab Emirates.

8. Changes to Terms:

MY30MINUTES reserves the right to modify these terms and conditions at any time without prior notice. The company also reserves the right to cancel the program at its discretion without liability.

